









## Code of Conduct

At SFS Home Assist we believe in providing the highest levels of customer service and value all customer feedback.

-  To be smartly dressed in the SFS Home Assist Uniform
-  To arrive promptly at the agreed time
-  To be polite and professional at all times
-  To notify the customer of any unexpected delays
-  To work efficiently
-  To ensure customer satisfaction
-  To ensure customer requirements are fully understood and met
-  To comply with health & safety regulations.